

ANDERSEN®

RETRACTABLE INSECT SCREEN LIMITED WARRANTY ONE (1) YEAR LIMITED WARRANTY

All components of the Andersen® Retractable Insect Screen offering are warranted to be free from defects in manufacturing, materials, and workmanship, for a period of one (1) year from the date of first purchase. During this time, Andersen may elect to either repair or replace the defective component of your Andersen Retractable Insect Screen product in order to bring the product up to our manufacturing specifications. If repair or replacement is impractical, Andersen may elect to refund your original product purchase price or the original product retailer's list price (whichever is less).

Repairs will be made and paid for by Andersen. If replacement is elected, replacement products will be shipped to the independent window retailer of Andersen products specified by you.

OUR NAME MEANS QUALITY

For over 90 years, we have specialized in manufacturing the highest quality windows and patio doors. All of the working partners at Andersen are dedicated to the highest standards of quality which is reflected in our company's reputation for workmanship, product performance and customer satisfaction.

OUR COMMITMENT TO YOU

This Andersen Retractable Insect Screen Warranty is our statement of confidence in our products and our desire to provide you with total satisfaction. In addition, we are committed to providing you with *distinctive customer service*. Repairs, maintenance tune-ups, and replacement parts are available for your Andersen Retractable Insect Screen - even after your warranty has expired.

HERE'S WHAT WE'LL DO

Even though Andersen products are of superior quality, they must be properly installed, used and maintained in order to obtain optimum performance. If your Andersen Retractable Insect Screen does not meet our product specifications, an Andersen WindowCareSM Specialist will bring it up to our quality standards for materials and workmanship. If your Andersen Retractable Insect Screen is within the Warranty noted above, we will provide the warranted remedies at *no charge to you*. If beyond the Warranty, we will provide repairs, replacement parts, or routine maintenance - should you desire - at a reasonable charge.

GENERAL CONDITIONS AND EXCLUSIONS

The limited warranty set forth in this document is the only expressed warranty (whether written or oral) applicable to the Andersen® Retractable Insect Screen product, and no one is authorized to modify or expand this written warranty.

The Andersen Retractable Insect Screen offering is designed exclusively for installation on Andersen Frenchwood® Outswing Doors. This limited Warranty applies only to the Andersen Retractable Insect Screen when properly installed on Andersen Frenchwood Outswing Doors.

ALL IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE SHALL EXPIRE WITH THIS ONE (1) YEAR LIMITED WARRANTY TERM. ANDERSEN IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND ITS LIABILITY SHALL IN ALL INSTANCES BE LIMITED TO REPAIR, REPLACEMENT, OR REFUND OF YOUR ACTUAL PURCHASE PRICE OF THE DEFECTIVE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or of how long an implied warranty lasts, so the above limitations and exclusions may not apply to you.

This Warranty is only applicable in the U.S.A. (i.e. the fifty states and the District of Columbia). This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

WHAT IS NOT COVERED BY THIS WARRANTY

Some things are *not* covered by this warranty such as: damage caused by improper installation, use or maintenance; accident; Acts of God; finishing (painting or staining); corrosion of metals; damage to the product caused by water leakage, high humidity or airborne pollutants, such as salt or acid rain; fading due to normal weathering; minor scratches, blemishes, dents, or other imperfections that do not impair structural integrity; color variations in metal finish or screen cloth; and rips or tears of the screen cloth.

HOW TO GET HELP

To obtain help under this Warranty, contact your selling or closest independent Andersen window retailer. If no corrective action has taken place after waiting a reasonable time then write to:

**Andersen Windows, Inc.
Customer Service Department
100 Fourth Avenue North
Bayport, MN 55003**

Please: **(a)** identify this as an Andersen Retractable Insect Screen, state the date and place of purchase, and the original purchase price if known; **(b)** describe completely what the claimed defect is (photographs or sketches are helpful); **(c)** identify yourself and those persons who have already been contacted and state what attempts have been made to correct the problem; and **(d)** give the address where the defective product can be inspected; **(e)** give a phone number where you can be reached.

Andersen will investigate your claim and within sixty (60) days after notification take appropriate action. Andersen may charge an inspection fee for any on-site inspection that is required or that is requested by you. If it is determined that the product has a defect covered by this Warranty, the inspection fee will not be charged.