



See reverse side for more information

Residential Warranty General Information

Amarr Garage Doors warrants to the original purchaser that Amarr will repair or replace certain sections for the period specified on the reverse of this form from the date of purchase. These warranties extend to normal usage, when the door has been installed and maintained in accordance with manufacturer's instructions.

These warranties are for single-family residential installations of complete Amarr Garage Doors (sections and hardware). They do not apply to commercial, industrial, or non-residential uses. For residential condominium or similar multi-family housing, the rust through warranty will extend from the date of purchase by the original purchaser for the time period specified on the reverse of this form.

These warranties extend to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions. The warranties do not apply to any damage or deterioration caused by abuse or misuse, failure to provide reasonable and necessary maintenance as defined by manufacturer's maintenance and installation instructions, improper installation or handling, acts of God, fire, failure of paint applied after manufacture and distribution, alterations and/or additions to door or atmospheric conditions, including, but not limited to: (1) areas subject to excessive salt atmosphere, (2) areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust, animal waste, or foreign substances, and (3) areas subject to water runoff from lead, copper, or galvanic metal flashing.

STEEL DOORS ONLY

We recommend that you wash your Amarr door (just as you wash your car) to help protect the finish at least one (1) time per year, once a month in salt air climates, with a mild solution of five (5) gallons of warm water and one (1) cup of common household detergent, such as Tide™.

This door is pre-painted, but we believe that the door will accept a wide variety of commercially available latex exterior house paints, when applied in accordance with the paint manufacturer's recommendations. However, no warranty of compatibility is made or implied. DO NOT USE OIL BASED PAINT.

If within the applicable warranty period, the sections or hardware warranted are found to be defective upon inspection by authorized Amarr personnel, Amarr agrees to repair, repaint, or replace, at Amarr's option, the defective door sections or hardware. Proof of purchase is required. Any charges for freight, removal installation, or painting shall be the responsibility of the original purchaser. REPAIR OR REPLACEMENT OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL AMARR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province. To make a claim under this warranty, contact us immediately in writing at the address listed below. Whereupon, at its discretion, Amarr may instruct the purchaser to return the specified door section or part(s) thereof to the nearest Amarr facility, shipping prepaid.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY ARE EXPRESSLY EXCLUDED AND DISCLAIMED. (Note: some states restrict such limitations; so this limitation may not apply to you).

KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT

Amarr Garage Doors
P.O. Box 288
Winston-Salem, NC 27102-0288

Name of Installation Company \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Purchase \_\_\_\_\_

**See Reverse  
side for more  
Information**

## **Residential Paint and Hardware Warranty Information**

*Lifetime*  
LIMITED WARRANTY

### **Limited Lifetime Warranty WeatherGuard™ Plus, WeatherGuard™, Heritage, Olympus, and Classica Collection™**

If your WeatherGuard™ Plus, WeatherGuard™, Heritage, Olympus or Classica Collection™ door sections rust through because of the paint finish cracking, checking, or peeling, we will repair or replace those sections for as long as the original owner owns the door. Chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. For residential condominium or similar multi-family housing, the rust through warranty will extend for a period of ten (10) years from the date of purchase by the original owner.

For the WeatherGuard™ Plus, if any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for as long as the original purchaser owns the door. The lifetime hardware warranty applies to standard lift and low headroom applications only (not to hi-lift or vertical lift).

For the WeatherGuard™, Heritage, Olympus, and Classica if any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for (3) three years from the date of purchase. The three-year hardware warranty for WeatherGuard™, Olympus, and Heritage applies to standard lift and low headroom applications only (not to hi-lift or vertical lift). The three-year hardware warranty for Classica applies to standard lift and low headroom applications only when utilizing 15" or 20" radius track.

*15-Year*  
LIMITED WARRANTY

### **Stratford and Oak Summit 15-Year Limited Warranty**

If your Stratford or Oak Summit door sections rust through because of the paint finish cracking, checking, or peeling, we will repair or replace those sections for a period of fifteen (15) years from the date of purchase to the original purchaser. Chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. For residential condominium or similar multi-family housing, the rust through warranty will extend for a period of five (5) years from the date of purchase by the original owner.

If any section, part or hardware, excluding glass, frames, and inserts, is defective in material or workmanship, we will repair or replace it for (1) one year from the date of purchase. The one-year hardware applies to standard lift and low headroom applications only (not to hi-lift or vertical lift).

*1-Year*  
LIMITED WARRANTY

### **Branded and Non-Branded Wood Custom Carriage House Doors Amarr Wood Doors**

For a period of one year from the date of purchase, Amarr will repair or replace any sections that deteriorate due to warping, splitting, rotting or cracking, as verified by Amarr personnel upon inspection. The one (1) year door warranty will be valid only if the door is painted or stained in accordance with the following instructions: the outside plus all edges must be stained or primed within two (2) weeks of receiving the door. However, no warranty of compatibility is made or implied. Detailed information for staining or painting is available on [www.amarr.com](http://www.amarr.com) or by e-mail request to [marketing@amarr.com](mailto:marketing@amarr.com).

Custom Carriage House Doors Hardware Warranty: Three-years from the date of purchase of your garage door (excludes decorative hardware).

Wood Doors Hardware Warranty: One-year from the date of purchase of your garage door (excludes decorative hardware).